

# Accessibility/Reasonable Modifications

- All ECPT Buses are handicapped accessible
- If at any time a lift ceases to function another bus will be dispatched to pick up individual needing the wheelchair lift
- All Mobility Devices must be secured using the bus securement system
  - If the mobility device cannot be secured, we will not refuse service
  - We may deny transportation to an individual that refuses driver to allow their device to be secured
  - We highly recommend that passengers use the lap belt and shoulder harness located at the securement station
- We ask that passengers leave the front seats available for seniors and passengers with disabilities
- We recommend that individuals using walkers or 3-wheeled scooters transfer to a seat
- We may ask (but cannot require) passengers to move so that an individual can sit in a front seat, or so that we may access a wheelchair securement location

If anyone needs additional information regarding accessibility or reasonable modifications call 1-800-914-9266 or email [transportation@essexcountyny.gov](mailto:transportation@essexcountyny.gov)