

Connecting
People
to a Stronger
Essex County

Crossing Communities

Essex County
Transportation
(800) 914-9266

Partners In Moving People



Essex County Public Transportation (ECPT)

Welcome Aboard – Rider Information

1 Fare Information



One-Way Trip	\$2.00
In-Town Trip	\$0.75
Route Deviation (within ¼ mile)	\$1.00

One-Way Bus Pass - 11 Rides ..	\$20.00
One-Way Bus Pass - 11 Rides (Incl. Dev.) ..	\$30.00
In-Town Bus Pass - 11 Rides	\$7.50

Veterans ride free with valid ID.

Free Wednesday: First Wednesday of the month.

Mountain Valley Shopper's Bus: First and third Wednesday; fare: \$5.00.

2 General Riding Guidelines



- Arrive at your pickup point at least five minutes prior to scheduled arrival.
- Offer priority seating to seniors and individuals with disabilities.
- Maintain a quiet environment; avoid loud conversations and speakerphone use.

3 Flag Down Service



Flag Down Service is available along regular routes. Stops marked "F" indicate areas where riders may flag the bus. The driver will stop at the nearest safe location. Riders within ¼ mile of a designated stop should use that stop.

4 Pickup Requests



Riders may request safe drop-offs along the route. Pickup at "R" stops requires contacting the office in advance.

5 Route Deviations



Route deviations are available within ¼ mile of the route for an additional \$1.00. Advance notice required for pickups; preferred for drop-offs.

6 Special Requests



Provide 24–48 hours notice when possible. All requests must be made by 2:00 p.m. the prior day. Monday requests must be made by 2:00 p.m. Friday.

7 Personal Items and Luggage



Riders may bring only items they can carry. One carry-on allowed for transfers; must be safely secured.

8 Weather Advisory



Severe or changing weather may cause delays. Safety is the top priority.

9 Rider Conduct and Safety Requirements



General Rules:

- Riders must remain seated until the bus comes to complete stop.
- Reserve front seats for seniors and passengers with disabilities.
- No eating; drinks must be sealed.
- No smoking or vaping.
- No spitting or foul language.
- No audible electronic devices.
- Do not distract the driver.
- Carry only what you can manage.

Safety Notices:

- Aisles must remain clear at all times; failure to comply may result in removal.
- Assaulting a transit driver may result in felony charges.
- Harassment, violent behavior, or unsafe conduct will result in immediate removal.
- Repeated unsafe behavior may result in suspensions or permanent bans.

10 Animals



ADA-Protected Service Animals Allowed. Owners are responsible for control and damages.

11 Children



Children must be accompanied by an adult; guardians are responsible for safety.

12 Bicycles



Bicycles permitted; drivers cannot assist. Riders must secure bicycles.

13 Title VI Civil Rights Statement



ECPT operates without regard to race, color, or national origin under Title VI of the Civil Rights Act of 1964. Riders may file discrimination complaints via procedures on our website.

14 Contact Information



For requests or questions call **(800) 914-9266**.
Office Hours: Monday–Friday, 8:00 a.m.–4:00 p.m.



Disclaimer: Essex County and its employees are not responsible for damage to items brought on the bus or attached to the bus, including bikes in the bike rack.



Essex County Public Transportation buses are ADA Compliant.

Safe Rides • Stronger Communities • Brighter Tomorrows